

**LAWSON STATE COMMUNITY COLLEGE
LEARNING RESOURCE CENTER
USER SURVEY RESULTS**

1. I am a

	Student	Faculty	Staff	Administrator	Number
April 2006	66.6	31.9	1.0	0.5	397
April 2007	55.3	42.0	1.6	1.1	285
April 2008	67.8	31.8	0.4	0.0	232

2. I complete the majority of my assignments on the

	Bessemer Campus	Birmingham Campus	Number
April 2006	41.6	60.4	298
April 2007	36.2	63.8	282
April 2008	30.5	69.5	232

3. I am an instructor in the

	College Transfer Division	Career/Technical Division	Number
April 2006	66.2	33.8	136
April 2007	71.8	28.2	235
April 2008	78.0	22.0	136

4. If a student, I am enrolled in a

	Degree Program	Certificate Program	Number
April 2006	53.1	46.9	298
April 2007	88.8	11.2	216
April 2008	92.4	7.6	166

LIBRARY SERVICES

5. Which term below best describes how often you visit the library?

	Frequently	Occasionally	Rarely	Never	Number
April 2006	24.2	42.0	20.8	5.8	392
April 2007	29.2	53.2	14.9	2.7	279
April 2008	33.9	37.3	22.9	5.9	223

6. I use the library for research or assignments several times each semester.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	28.6	42.0	17.4	4.3	7.7	387
April 2007	25.0	45.7	16.0	8.5	4.8	276
April 2008	28.3	35.2	21.2	7.2	8.1	223

7. I use the library for pleasure reading.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	19.3	26.1	31.9	6.3	16.4	392
April 2007	11.8	30.3	33.5	12.2	12.2	278
April 2008	11.7	26.3	31.4	15.3	15.3	223

8. I use the library for computer access to the Internet, Electronic Card Catalog, or word processing several times during the semester.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	29.0	27.5	20.8	7.7	15.0	391
April 2007	23.9	34.6	19.7	9.6	12.2	277
April 2008	25.5	34.7	16.5	11.4	11.9	223

9. I am able to locate current, useful, library materials from the print collections, reference materials, and journals.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	29.0	51.7	8.7	2.9	7.7	388
April 2007	26.6	53.7	4.8	5.9	9.0	276
April 2008	21.6	53.4	6.8	3.4	14.8	224

10. The library hours are adequate for my needs.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	32.4	53.1	5.8	1.9	6.8	391
April 2007	28.7	56.9	5.3	3.2	5.9	278
April 2008	25.4	52.1	9.3	3.0	10.2	223

11. The library staff members are competent and able to answer my questions.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	33.8	55.1	3.9	1.9	5.3	389
April 2007	36.2	52.1	3.2	3.7	4.8	278
April 2008	33.5	50.4	3.8	2.1	10.2	222

12. Adequate Library personnel are employed to provide resources for students and staff.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	34.4	51.7	7.2	1.9	4.8	389
April 2007	30.3	56.9	6.4	2.1	4.3	277
April 2008	31.3	52.5	6.4	1.3	8.5	225

13. I am satisfied with the library's physical facility.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	29.9	52.2	11.6	2.9	3.4	389
April 2007	26.6	56.4	8.0	5.3	3.7	275
April 2008	28.7	51.3	10.2	3.0	6.8	221

14. I find Lawson State's Library to be comfortable, well organized, and conducive to study.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	30.5	53.1	9.2	2.9	4.3	388
April 2007	25.0	58.5	6.4	4.8	5.3	277
April 2008	27.5	49.2	10.6	3.4	9.3	222

15. I find the Library's web page easy to navigate.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	28.6	54.1	5.3	1.9	10.1	389
April 2007	22.4	50.0	2.1	3.2	22.3	277
April 2008	26.7	51.7	4.7	0.8	16.1	223

ALABAMA VIRTUAL LIBRARY

16. Are you familiar with the Alabama Virtual Library (AVL) service?

	Yes	No	Number
April 2006	83.6	16.4	390
April 2007	83.0	17.0	278
April 2008	75.4	24.6	222

17. Have you used the Alabama Virtual Library?

	Yes	No	Number
April 2006	69.6	31.4	390
April 2007	68.1	31.9	277
April 2008	64.8	35.2	222

18. Do you use the AVL instead of magazines or journals?

	Yes	No	Number
April 2006	45.9	54.1	390
April 2007	43.6	56.4	276
April 2008	43.6	56.4	225

TECHNOLOGY

19. Have you used the Athena (Electronic Card Catalog) to gain access to the library's collection?

	Yes	No	Number
April 2006	40.6	59.4	392
April 2007	37.8	62.2	278
April 2008	36.9	63.1	223

20. Are the computers in the library adequate for your needs?

	Yes	No	Number
April 2006	87.4	12.6	389
April 2007	88.3	11.7	271
April 2008	86.0	14.0	220

21. Are the computers accessible when needed in the library?

	Yes	No	Number
April 2006	80.7	19.3	386
April 2007	86.2	13.8	269
April 2008	82.2	17.8	215

22. The library staff is knowledgeable in computers and always willing to provide assistance when needed.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	41.6	44.0	5.8	1.4	7.2	387
April 2007	30.3	55.9	3.7	1.6	8.5	278
April 2008	33.5	51.7	2.5	2.1	10.2	223

23. Which of the following best describes how you access the Athena Electronic Card Catalog?

	Within Library	Campus other than Library	Off Campus Site	None	Number
April 2006	41.6	13.5	5.8	39.1	382
April 2007	38.4	9.0	6.9	45.7	273
April 2008	33.1	9.3	8.9	48.7	222

24. If you are currently enrolled in an on-line course, which of the following best describe how you use the library as related to the on-line course.

	Access by Athena	Access by AVL	Access by Internet	Inter-library loan	Visit Library Site	Rarely use on-line crs	Number
April 2006	1.0	7.7	14.0	1.0	3.9	72.4	296
April 2007	1.6	6.4	65.9	1.6	2.7	21.8	202
April 2008	1.7	7.6	59.9	0.8	2.5	27.5	132

INSTRUCTORS ONLY

25. Library non-print materials (e.g. videos, audio tapes) are adequate and meet the needs of my curriculum.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	8.8	45.1	10.6	4.8	30.7	98
April 2007	9.6	60.0	5.9	1.6	22.9	132
April 2008	9.7	63.0	5.1	3.0	18.2	142

26. I am satisfied with the services provided using Reserve materials.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	13.3	47.8	0.9	2.6	35.4	93
April 2007	12.2	61.1	2.7	0.5	24.5	131
April 2008	9.7	66.5	1.3	1.3	21.2	138

27. Have you attended any Library orientations or brought your classes to the Library for research or orientation?

	Yes	No	Number
April 2006	63.4	36.6	93
April 2007	76.6	23.4	110
April 2008	78.8	21.2	110

28. I give Library research assignments to my students.

	Frequently	Occasionally	Rarely	Never	Number
April 2006	36.4	45.4	5.7	12.5	98
April 2007	16.0	68.5	5.3	11.2	111
April 2008	13.6	75.4	4.2	6.8	94

29. I am satisfied with the current library collection in my teaching discipline.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	15.4	51.6	7.7	3.3	22.0	91
April 2007	8.5	66.5	4.8	2.1	18.1	119
April 2008	5.9	56.7	3.4	1.7	12.3	107

30. I am satisfied with the library services provided at the college.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Number
April 2006	21.1	55.8	3.2	0.2	17.9	95
April 2007	10.6	70.3	2.1	0.5	16.5	119
April 2008	5.9	57.5	3.0	1.7	11.9	108

