



**GOALS AND INDICATORS
2008-2009**

Goal 1: To develop an exemplary and world class instructional program

Strategic Indicators:

- a. Curriculum enhancements
- b. Resources to support faculty development
- c. Enhanced student learning outcomes
- d. Effective and efficient distance learning opportunities
- e. Technological advancements

Goal 2: To maintain a comprehensive exemplary student services division

Strategic Indicators:

- a. Informative, friendly and supportive services
- b. Effective and efficient academic advising
- c. Increased diversity
- d. Quality student activities implemented
- e. Customer service strengthened
- f. Retention rates improved

Goal 3: To thoroughly integrate technology college-wide in instruction and administrative services:

Strategic Indicators:

- a. Faculty trained to use a variety of technologies
- b. Immediate and continuous access to computing services
- c. Full integration of technologies throughout the curriculum
- d. State-of-the-art technologies for students, faculty and staff

Goal 4: To be recognized as institution that is fiscally responsible

Strategic Indicators:

- a. Enhanced stewardship of resources
- b. Perfect audits
- c. Sound management procedures implemented continuously
- d. Open and ongoing dialogue with government agencies, public and private entities to enhance College initiatives

Goal 5: To maintain facilities on both campuses that are appropriate for educational programs and administrative services

Strategic Indicators:

- a. Operational residence halls
- b. Expanded athletic/recreational complex
- c. Technological connectivity of campuses
- d. Enhanced and well-maintained facilities and grounds
- e. Clean, safe and accessible environment

Goal 6: To enhance the faculty and staff development program

Strategic Indicators:

- a. Increased degree attainment
- b. Increased diversity
- c. Utilization of consultants
- d. Strengthened customer service
- e. Effective use of technology to impact management
- f. Effective on-going, integrated planning and evaluation process

Goal 7: To maintain a model program for economic development and workforce training

Strategic Indicators:

- a. Provide business and workforce training
- b. Customized training developed and implemented

Goal 8: To include the community as part of the college

Strategic Indicators:

- a. Lifelong learning and enrichment opportunities
- b. Increased community ownership